What is the Orange County COVID-19 School Consultation Services program?
This program is a collaboration between the Orange County Health Care Agency (OCHCA), University of California, Irvine (UCI), and Children's Hospital Orange County (CHOC Children's). Our goal is to support a regional approach to school-related COVID-19 questions by providing recommendations and guidance, based upon the best information available from the Centers for Disease Control and Prevention, American Academy of Pediatrics, California Department of Public Health, and OCHCA, to all Orange County school districts, schools (public and private), and child care settings.

What recommendation/guidance topics can we help provide?
- Safe reopening of schools and childcare
- Safe practices to maintain opening of schools and childcare
- Provision of educational materials and virtual presentations for school/daycare staff
- Respond to inquiries from school/daycare staff on general COVID-19 related questions
- Provide timely communication regarding updated best practices and/or any changes in school recommendations
- Ability to provide virtual or appropriately social distanced presentations, with advance notice, on evenings or weekends, to school/daycare personnel
- Remote availability: Monday-Friday 8:00 am-6:00 pm

What services are out of scope for this program?
- Direct patient/clinical care
- Decisions on specific clinical cases
- Infection tracing/case investigations
- Decisions on school closures (ie open or don’t open)
- Public comment or public facing engagements/presentations
- Adult patient clinical information or decision-making

Contact the OCHCA COVID Schools Response Team at (800) 564-8448 and select option 2 for assistance with COVID-19 case reporting, case investigation, and contact tracing.

Who can call the COVID-19 Schools Consultation Services Line?
- Orange County Public and Private K-12 Schools: Administrators, school nurses, teachers
- Orange County Childcare/Daycare Providers/Preschools: Administrators, health personnel, teachers

Contact the Orange County COVID-19 School Consultation Services Line
Call 1-844-GET-CHOC
A pediatric nurse will triage your call:
- For an acute need to speak to a clinician, you will be routed to our physician or nurse practitioner on call, Monday - Friday 8:00 am to 6:00 pm
- For review of reopening plans or requests for education, we will connect you to our Project Liaison to assist with scheduling

9/1/2020

FOR MORE COVID-19 INFORMATION VISIT: www.ochealthinfo.com/novelcoronavirus