



VOLUNTEER DRIVER DISCLAIMER, WAIVER, AND INDEMNIFICATION

Welcome to the Volunteer Drivers Program. Through this program, volunteers provide non-emergency medical transportation to seniors for doctor appointments within the Irvine area.

As a volunteer, you may accept any transportation request that works within your schedule. If the Outreach staff assigns you as the driver, additional details will be emailed to you. Please note, you should NOT provide any type of emergency medical transportation. If there is an emergency, you and/or the participant should immediately call 911.

It is not possible for the City to monitor all of the volunteers and participants, so it is important for you to assess the participant and your comfort level with them and to communicate any questions or concerns to the City. If for any reason you are not comfortable with the participant(s) assigned to you, please let the City know and another driver will be assigned as soon as possible.

If a situation arises that concerns you about the safety of the participant or yourself, call 911 and alert Keen Center staff. You should feel free to notify the City about any concerns or situations that arise from the program by contacting the Keen Center Program Specialist at 949-724-6926 or 949-724-7099.

In order to participate in the Volunteer Drivers Program, you agree to:

1. Keep current your automobile insurance, auto registration, and your driver's license;
2. Read, and agree to abide by, the Outreach Volunteer Policies and Procedures;
3. Understand that in the course of your work as a volunteer, you may be exposed to medical, financial, or personal information pertaining to participants and/or families. You understand and agree that this information is to be kept strictly confidential and will not be shared with anyone except Outreach Staff who need to know the information in order to provide services. You further understand that divulging the information may result in your immediate dismissal from your volunteer role with the Outreach Program.

WAIVER, RELEASE, AND INDEMNIFICATION

By signing below, the undersigned hereby releases, waives, and holds harmless the City of Irvine and its Councilmembers, officers, employees, volunteers, and agents (collectively "City Representatives") from any and all suits, claims, damages, losses, injuries (including property damage, bodily injury or death), and any other compensable loss of any type (collectively "Claims") to you and your family directly or indirectly arising out of your participation in the Volunteer Drivers Program, or out of the actions, conduct or inaction of the volunteers, whether or not the negligence of the City or City Representatives contribute to or cause the Claims. This release does not apply to the extent the Claims are caused by the gross negligence or willful or wanton misconduct of the City or City Representatives. You further agree to defend and indemnify the City and City Representatives from any and all Claims directly or indirectly arising out of the negligent, reckless, or willful acts or omissions of you or your family.

I CERTIFY THAT I HAVE READ AND UNDERSTAND THIS AND AGREE.

SIGNATURE*

DATE

NAME*