

Irvine City Manager **Sean Joyce**

# Be Prepared for the Unexpected

“We make it a priority to help you plan for a catastrophic emergency. Prepared residents can and do make a difference in keeping their families and neighbors safe.”

Over the years, I have dedicated several columns to emergency preparedness and each year, in *Inside Irvine*, we make it a priority to help you plan for a catastrophic emergency that may delay emergency responders from reaching you immediately due to the severity of an event. In this edition, we have an extensive seven-page feature detailing ways residents can stay informed during an emergency, how to develop an emergency plan and how to assemble starter disaster kits for your home, work and car.

Preparing for emergencies may seem daunting, so start with several simple steps like registering your cell, work and home phones for the City’s *iAlert* system ([cityofirvine.org/ialert](http://cityofirvine.org/ialert)), a mass notification system that provides residents with time-sensitive information during emergencies. Join us on Facebook and Twitter, both of which have proven to be effective communication tools during emergencies, particularly when cell and land phone lines are down. Come up with a game plan, so you and your family know how to respond to various types of emergencies and where to meet if you are separated. Keep basic supplies such as food, water and medicine available.

To get you started, we have provided a checklist of supplies and resources on Page 13. Please take a moment to read the Be Prepared feature, starting on Page 7. For additional information about emergency preparedness, visit [cityofirvine.org/em](http://cityofirvine.org/em) or contact Eileen Salmon at [esalmon@cityofirvine.org](mailto:esalmon@cityofirvine.org).

Also, consider becoming a Community Emergency Response Team (CERT) member by taking the City’s eight-week training course. The CERT program is designed to prepare residents to help their families and neighbors prior to and during emergencies. CERT members can help save lives and protect property. See Page 61.

As residents, you are vital partners in helping our community prepare for, respond to and recover from emergencies. Prepared residents can and do make a difference in keeping their families and neighbors safe. ■

A handwritten signature in black ink that reads "Sean Joyce". The signature is fluid and cursive, written in a professional style.

# Public Safety Update

## Protect Yourself Against Phone Scams

Although telephone scams are nothing new, the Irvine Police Department has seen some disturbing trends throughout Orange County in the ways suspects are able to manipulate victims into handing over money.

Often, suspects will call from overseas. They may even have a small amount of information about the victim and by using that information they will solicit additional information without the victim realizing it. Armed with just enough facts to make their story seem plausible, suspects can be very convincing and even aggressive.

In early 2014, an Irvine man received a phone call from someone claiming to be with the U.S. Government. The Irvine resident was pressured to purchase GreenDot MoneyPaks to settle a "tax debt." A few months prior to that, parents of a young woman were convinced their daughter had been in an accident and that they needed to wire money via Western Union to the suspect so she could receive medical attention. In both of these examples, the caller demanded the victim stay on the phone with him and follow instructions, preventing the victims from being able to hang up and seek assistance from law enforcement or to check on their loved one.

### Information is Your Best Defense

#### Ask Yourself:

- Do you actually owe a past due amount to the entity the suspect claims to represent?
- Why can't payment be made in person at their office or online directly through your online account?
- What is the urgency in making this payment?
- Why can't the caller wait until you can verify who they are?



#### Remember:

- Utility companies, local, state and federal agencies will never demand payment via GreenDot MoneyPaks or via wire transfer.
- Even though the caller may know information about you, do not provide them any additional information. Do not give your personal account information, PIN or password to anyone.
- If you are in doubt, hang up and verify who the caller is. Legitimate officials will never prevent you from verifying who they are before proceeding.
- Never pay additional fees on items that are supposed to be gifts delivered to you.
- New scams appear every day.

For more information, visit [irvinepd.org](http://irvinepd.org) or to report a scam, call 949-724-7000. ■



To monitor your credit report and for fraud prevention information, visit [annualcreditreport.com](http://annualcreditreport.com).



For scam alerts, to report a scam or for fraud prevention information, visit [ftc.gov](http://ftc.gov) or call 1-877-FTC-HELP.

# News Briefs

## ■ TRANSPORTATION

### Sand Canyon Undercrossing

Irvine's transportation system has an added improvement now that the **Sand Canyon Undercrossing Project** is substantially completed. This \$64 million **Orange County Transportation Authority** led project has elevated the railroad tracks above Sand Canyon Avenue and has widened the road from four lanes to six lanes between I-5 and Oak Canyon Road.

The completion of this project eliminates traffic delays caused by **Metrolink** and **Amtrak** trains and will provide easier access to businesses. With the completion of similar projects along Culver Drive and Jeffrey Road and establishment of a quiet zone at the Harvard Avenue crossing, operators will not be required to blow their horns on a regular basis. The undercrossing will officially open in August with final landscaping due for completion this fall.

## ■ EDUCATION

### UCI Begins 50th Anniversary

The celebration of **UC Irvine's 50th Anniversary** officially began in June and will continue for two years. The campus first opened in 1965. UCI has since become one of the nation's leading public research universities and an important reflection of Irvine's success in education, workforce preparation, and business formation, growth and retention.

## ■ GOVERNMENT

### Unfunded Liability Payments on Track

Since the Irvine City Council approved an unprecedented plan to aggressively pay down the City's unfunded pension liability, some \$13 million has been paid in the first year. Staff estimates that the early payoff over the next estimated 10 years will save the City about \$33.1 million.

## ■ ECONOMY

### Shop Irvine

With the new school year comes the need for school supplies, clothes and gear for activities. Remember to shop Irvine this fall. When you spend your dollars in Irvine, it makes a big difference for our community—you're supporting Irvine businesses, retailers and residents. For every \$100 in taxable sales, \$1 goes directly to the City to support after-school programs, youth activities, public safety, parks, streets and more. For additional information on the many programs your dollars support, see our *Activity Guide* on Page 18.



## ■ GRANTS

### Support Irvine Schools

The nonprofit **Irvine Public Schools Foundation (IPSF)** continues to seek support from families and friends of the **Irvine Unified School District** to stretch each donated dollar. The City of Irvine's **Challenge Match Grant** program matches every dollar raised by IPSF up to \$1.5 million. There is no better way to give, knowing that you are essentially giving twice. For information, visit [ipsf.net](http://ipsf.net).

## ■ COMMUNITY

### Register to Vote

The deadline to register to vote in the November 4 election is October 20. Voter Registration forms can be obtained at your local library and at the Irvine Civic Center. Visit [ocvote.com/registration](http://ocvote.com/registration) or call the City Clerk's Office at 949-724-6205 for more information.

Applications for a vote-by-mail ballot can be submitted to the Registrar of Voters. Deadline for submitting vote-by-mail applications is October 28. Visit [ocvote.com/voting](http://ocvote.com/voting) for more information.

TO VIEW INSIDE IRVINE ONLINE, PLEASE VISIT [CITYOFIRVINE.ORG/INSIDEIRVINE](http://CITYOFIRVINE.ORG/INSIDEIRVINE)

# News Briefs

## ■ EVENTS

### Irvine Global Village Festival: Parking and Bike Info

The City's signature event, the **Irvine Global Village Festival**, will be held on Saturday, September 27 from 10 a.m.–6 p.m. at **Bill Barber Park**, adjacent to the **Irvine Civic Center**. Please note, there is no onsite parking for event attendees. However, there is a free, convenient service provided by the City's **iShuttle** from our satellite parking locations. Another great way to get to the Festival is to bike. For more information about parking and biking or general festival information, please visit [irvinefestival.org](http://irvinefestival.org).



## ■ TECHNOLOGY

### City Social Media

The City uses several social media channels to provide convenient and helpful ways for residents to connect with the City on the go. Through the City's social media sites you will receive important emergency management updates and alerts, information about City events, programs and initiatives, and general City news. Our social media sites also offer residents additional ways to communicate directly with City staff about issues that are important to you. Our sites include Facebook [facebook.com/cityofirvine](https://facebook.com/cityofirvine), Twitter [twitter.com/city\\_of\\_irvine](https://twitter.com/city_of_irvine), YouTube [youtube.com/ictv30](https://youtube.com/ictv30) and Foursquare [foursquare.com/city\\_of\\_irvine](https://foursquare.com/city_of_irvine). The City has also developed the **Access Irvine** app, which enables residents to receive updates about City news, events and information, and includes a teen resource section, information about parks, facilities, code enforcement information, and the ability to connect with the Irvine Police Department. Get connected by following, liking or downloading us today!

## ■ PROGRAMS

### Safe Routes to School

The **Safe Routes to School Program** is a partnership between the City's Public Safety and Community Services Departments and the **Irvine and Tustin Unified School Districts**. The Safe Routes to School program is designed to get more children biking and walking to school safely. As you and your kids get ready to go back to school, remember the following important safety tips throughout the school year:

#### When Walking or Riding

- Check for traffic at every driveway and intersection before crossing.
- Stop and look before crossing the street. Do not start crossing until you know the motorist can see you and is stopping.
- Plan your route using the safest path. Try to limit the number of street crossings and high speed streets.
- Always cross at corners, within marked crosswalks where available.
- Wear a helmet that meets Consumer Product Safety Commission (CPSC) standards on every ride. Look for the CPSC sticker when purchasing a helmet.
- Teach children to ride with the flow of traffic.
- Model safe behaviors when riding with your child.
- Teach your children how to watch for and avoid dangerous traffic situations.
- Plan and practice the safest route to school with your children and have them practice riding the route.

For more information and safety tips, including driver safety tips, visit [cityofirvine.org/saferoutes](http://cityofirvine.org/saferoutes).

TO VIEW INSIDE IRVINE ONLINE, PLEASE VISIT [CITYOFIGRINE.ORG/INSIDEIRVINE](http://CITYOFIGRINE.ORG/INSIDEIRVINE)

## 688-Acre Project Underway

*Great Park development moves forward with five-year enhancement plan*

Work is ready to begin on a five-year development plan to expand the footprint of the built-out portion of the Orange County Great Park.

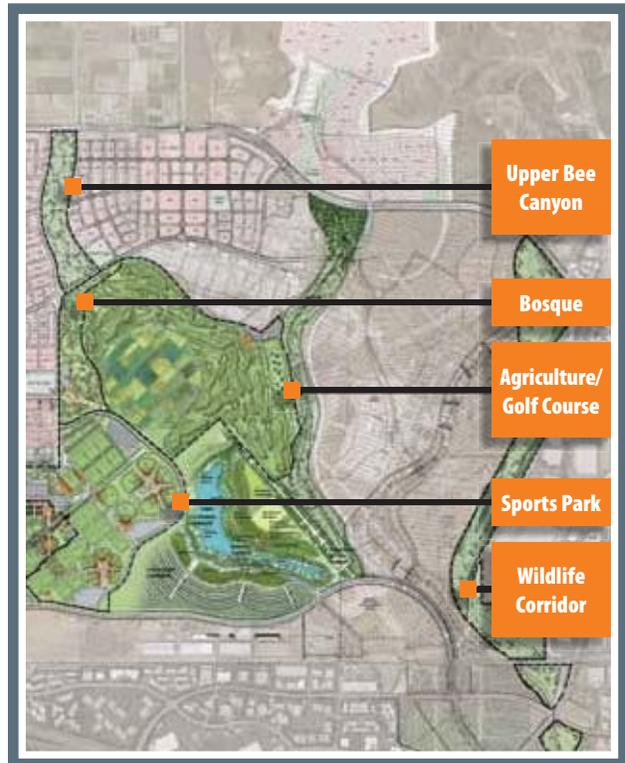
The 688-acre public-private partnership between the City of Irvine and **Five Point Communities Management, Inc.** will create a sports and parkland expansion that will cover more than one square mile. Five Point Communities is the private developer that owns land adjacent to the Great Park; this project involves land within the Great Park itself.

### Project Components

#### Expected Upon Completion:

- 176-acre sports park to complement the Great Park's existing North Lawn and South Lawn Sports and Fitness Complex.
- 185-acre golf course and golf practice facility and clubhouse.
- 41-acre Bosque area near the Trabuco entrance.
- 36-acre Upper Bee Canyon area and other improvements that include a 178-acre wildlife corridor.

The public-private partnership with Five Point Communities has an estimated gross value to the City of Irvine of more than \$200 million. Among the public benefits, Five Point Communities will provide an additional \$10 million to the City toward improvements of Marine Way and spend \$2 million on a feasibility study for the future **Cultural Terrace**. Also, \$2 million is provided toward terra-forming and hydro-seeding undeveloped areas.



The Orange County Great Park has been evolving across the approximate 1,300 acres since 2005 and draws thousands of visitors annually for park use, special events and ongoing classes and outings that include the **Farm + Food Lab** and the **Farmers Market**. Other features include the **Great Park Balloon, Balloon Park, Kids Rock** play area, the **Carousel, Hangar 244**, the **Palm Court** with its **Art Studio** and **Art Gallery, North Lawn** and **South Lawn** for recreation and competitive activities, **historic timeline, Visitors Center, sports courts, Great Park Farm, Reflecting Ponds** and **Viewing Pier**.

For information about the Great Park, hours of operation, events and permanent activities, visit [ocgp.org](http://ocgp.org) or see Page 81. Travel to the Great Park has been enhanced with the completion of the multi-million-dollar **Sand Canyon** undercrossing near the I-5 Freeway. ■



# be Prepared!

**What would you do** if basic services such as water, natural gas, electricity, land phone lines and cell phones were cut off? Would you have enough food, water, medicine and other supplies if you could not get to the grocery store, pharmacy, hardware shop or other businesses? How would you and your family cope? Are you prepared?

Emergencies and disasters can strike at any time without warning. Taking simple steps to ensure you and your family are prepared can help you answer these critical questions with confidence and will go a long way in keeping you safe.

This special emergency preparedness feature from the Irvine Police Department's Office of Emergency Management focuses on resources to help you become informed, develop a family plan and assemble an emergency supply kit.



# get Informed



**Recent natural disasters** serve as a reminder that people are sometimes forced from their homes or required to shelter in place. Local first responders will be mobilized but may not be able to reach everyone at the same time. By understanding how to get connected to the City, you will receive important information and updates.

## **iAlert** **[cityofirvine.org/ialert](http://cityofirvine.org/ialert)**

*iAlert* is the City's mass notification system to provide residents with time-sensitive information during a disaster. Go online to register your home, cell and work phones and to customize your account to receive phone, text or email messages or messages through hearing impaired receiving devices. *iAlert* is a critical component of Irvine's emergency communications.



Scan this QR Code to learn more about and sign up for **iAlert**

## **City of Irvine Website** **[cityofirvine.org](http://cityofirvine.org)**

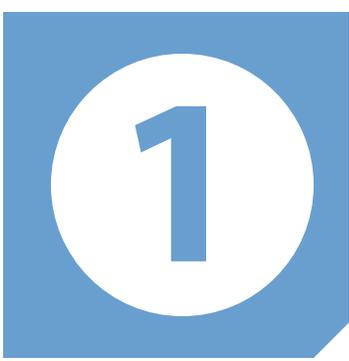
The City will post updates as soon as possible in the event of an emergency.

## **Social Media**

Social media has proven to be a key tool during disasters for getting information and for communicating to loved ones and others about your status. Many times, when disasters cause phone service to be disrupted, the Internet is still working. Follow the City on:

- **Facebook** ([Facebook.com/cityofirvine](https://www.facebook.com/cityofirvine))
- **Twitter** ([Twitter.com/city\\_of\\_Irvine](https://twitter.com/city_of_Irvine))
- **Access Irvine** ([cityofirvine.org/app](http://cityofirvine.org/app))

▶ TO LEARN MORE, VISIT [CITYOFIRVINE.ORG/EM](http://CITYOFIRVINE.ORG/EM) OR EMAIL EILEEN SALMON AT [ESALMON@CITYOFIRVINE.ORG](mailto:ESALMON@CITYOFIRVINE.ORG)



# get Informed



## 1640AM

1640AM is the City's radio station, which is used to provide information to those in and around the Irvine area. Be sure to have your car radio and emergency radio programmed to this station.

## ICTV

### Cox Channel 30

[cityofirvine.org/ictv](http://cityofirvine.org/ictv)

ICTV is the City's television station. The City will broadcast the latest updates and information on Cox Channel 30 or online.

In addition to staying connected and being informed during an emergency, take the time to learn more about the different types of emergencies before disaster strikes. The Police Department's "Hazard" section on the website ([cityofirvine.org/hazard](http://cityofirvine.org/hazard)) provides information about various emergencies and offers tips to protect your family and home. You should also be familiar with emergency plans for your workplace and your children's school.



Let Us Know



What *You're* Doing

If you and your family have started or are starting your emergency preparedness kits, let us know what you're doing by posting to our Facebook page or by tweeting us photos.

See the following resources for additional preparedness information.

## FEMA

[ready.gov](http://ready.gov)

## American Red Cross

[redcross.org](http://redcross.org)

## California Department of Forestry & Fire Protection (CAL FIRE)

[fire.ca.gov](http://fire.ca.gov)

951-782-4140

## California Office of Emergency Services

[oes.ca.gov](http://oes.ca.gov)

562-795-2900

## Centers for Disease Control and Prevention (CDC)

[cdc.gov](http://cdc.gov)

800-CDC-INFO (800-232-4636)

## National Oceanic and Atmospheric Administration

[noaa.gov](http://noaa.gov)

## U.S. Geological Survey

[usgs.gov](http://usgs.gov)

▶ TO LEARN MORE, VISIT [CITYOFIRVINE.ORG/EM](http://CITYOFIRVINE.ORG/EM) OR EMAIL EILEEN SALMON AT [ESALMON@CITYOFIRVINE.ORG](mailto:ESALMON@CITYOFIRVINE.ORG)

# 2

# make A Plan

**Take the time** to sit down with family, friends and those you live with to come up with a plan in the event of an emergency. Discuss the seriousness of disasters and emergencies and explain the importance of an emergency plan.

## To help you prepare:

### Designate Family Meeting Locations

In the event of a major emergency, you may be separated from your family and may not be able to contact them by telephone or cell phone. Designate two locations your family members are familiar with:

- **Location #1:** Directly outside your residence
- **Location #2:** Location outside your neighborhood

Make sure all members of your family remain at the meeting place until emergency services arrive.

### Select Out-of-Town Contacts

After a disaster, it is often easier to make a long distance phone call than a local call due to overcrowded phone lines. Have three out-of-town relatives or friends be your contacts and make sure all family members have their phone numbers.



### Complete a Family Communications Plan

Draft a family communications plan with important information to help connect you with family members. Information should include contact information for family members' work and school, your out-of-town contact, your designated meeting locations, emergency service numbers and other information that would be helpful to your family's individual needs.

Be sure each family member has a copy and post a copy near each phone in your home. Sample communication plans are available at [ready.gov](http://ready.gov) or [redcross.org](http://redcross.org).

### Identify Escape Routes and Safe Places

During an emergency, you may have to evacuate at a moment's notice. Be ready to get out fast. Be sure everyone in your home knows the best escape routes as well as where the safe places are in your home for each disaster.

Draw floor plans for your home and show the locations of:

- Doors
- Windows
- Stairways
- Large Furniture
- Disaster Supplies
- Fire Extinguishers
- Smoke Alarms
- First Aid Kits
- Utility Shut Off Points
- Two Escape Routes
- Family Meeting Locations

▶ TO LEARN MORE, VISIT [CITYOFIRVINE.ORG/EM](http://CITYOFIRVINE.ORG/EM) OR EMAIL EILEEN SALMON AT [ESALMON@CITYOFIRVINE.ORG](mailto:ESALMON@CITYOFIRVINE.ORG)

# 2

# make A Plan

## Assess Your Home for Hazards

During a disaster, ordinary objects can cause injury or damage. Anything that can move, fall, break or cause a fire is a home hazard. For example, a hot water heater or bookshelf not properly strapped can fall. Identify areas you can make safer by securing items to the wall, moving heavy objects from upper shelves to lower shelves, keeping flammable items away from heat sources, etc. Household chemicals should also be identified and properly stored or disposed of.

## Plan for those with Disabilities and Access and Functional Needs

Keep support items, such as wheel chairs and walkers, in a designated place so they can be found quickly. For those who have home-health caregivers, particularly for those who are bed-bound, it is essential to have an alternate place if the home-health caregiver cannot make it to you. In advance, provide the power company with a list of all power-dependent life support equipment required by family members. Develop a contingency plan that includes an alternate power source for the equipment or relocating the person. Planning ideas and checklists can be found at: [redcross.org](http://redcross.org), [readyoc.com](http://readyoc.com) or [ready.gov](http://ready.gov). To reach Southern California Edison, the power provider for Irvine, visit [sce.com/safety](http://sce.com/safety) or call 800-655-4555.

## Prepare an Action Checklist of Items to Do Before a Disaster

### ● Utilities

Know how and when to turn off water, gas and electricity at the main switches or valves and share this information with your household. Keep any tools needed near gas and water shut off valves. Turn off the utilities only if local officials instruct you to or if you suspect the lines are damaged or there is a leak. Please note, if the gas is turned off for any reason, only a qualified professional can turn it back on.

### ● Smoke Alarms

Install smoke alarms on each level of your home, especially near the bedrooms. Individuals with sensory disabilities should consider installing smoke alarms that have strobe lights and vibrating pads. Follow local codes and manufacturer's instructions regarding installation requirements. Also, consider installing a carbon monoxide alarm in your home.

### ● Classes

Enroll in a Community Emergency Response Team (CERT) class and take a first aid and CPR/AED class.



Scan this QR Code to learn more about **CERT**

### ● Fire Extinguishers

Be sure everyone knows how to use fire extinguishers and where they are kept in your home.

### ● Insurance

Obtain adequate insurance coverage. Homeowners insurance normally does not cover earthquake damage and may not provide full-coverage for other hazards.

Inventory home possessions to help you claim reimbursement in case of loss or damage. Store this information in a safe deposit box or other secure (flood/fire safe) location to ensure the records survive a disaster. Include photographs or video of the interior and exterior of your home as well as cars, boats and recreational vehicles. Also, have photos of durable medical equipment and be sure to make a record of the make and model numbers for each item.

Get professional appraisals of jewelry, collectibles, artwork or other items that may be difficult to evaluate. Make copies of receipts and cancelled checks showing the cost for valuable items.

## Plan for Your Pets

Plan to take your pets with you if you evacuate and proactively identify a list of family, friends, boarding facilities, veterinarians and "pet-friendly" hotels that could shelter your pets in an emergency. Excluding service animals, pets are usually not permitted in public emergency shelters for health reasons, so it is critical you have a plan in advance for your pets. Also, make sure you have enough pet food and pet medications on hand. For more information about how to plan for your pets, visit [cityofirvine.org/empets](http://cityofirvine.org/empets).

► TO LEARN MORE, VISIT [CITYOFIRVINE.ORG/EM](http://CITYOFIRVINE.ORG/EM) OR EMAIL EILEEN SALMON AT [ESALMON@CITYOFIRVINE.ORG](mailto:ESALMON@CITYOFIRVINE.ORG)

# 3

# assemble Disaster Supply Kits



*Because an emergency can occur at any time,* it is important to prepare emergency supply kits for home, work and for your vehicles.

The following are some basic supplies your kits should include. These items will need to be customized to the ages of your children, your climate and other variables. These are basic supply materials but remember, you should customize your kits to your family's unique needs. Also, remember to recycle perishable items (e.g., batteries, water, etc.) on a regular basis. Plastic bottled water should be changed every six months.

Always keep your emergency kits accessible. Stowing your kits in the back of a closet or in the rafters of your garage may cause them to become inaccessible in the event of a fire or major earthquake. Keep the kit in a visible designated location and have it ready for immediate use in the event you need to leave your home quickly.



Examples of containers used to store your emergency supplies include:

- Plastic-Wheeled Trash Cans
- 5-Gallon Paint Buckets
- Plastic Storage Containers
- Duffle Bags or Backpacks

Regardless of what you choose to store your emergency supplies in, try to avoid containers made of paper, cardboard or other materials likely to deteriorate over time. Although you want to keep your kit filled with everything you may need in the event of a disaster, it is recommended you keep your kits as light weight as possible for easy transportation and access for all members of your family to use. If necessary, place your emergency supplies into multiple containers to divide the weight.

▶ FOR MORE INFORMATION ON DISASTER SUPPLY KITS, VISIT [REDCROSS.ORG](http://REDCROSS.ORG) ■ [READYOC.COM](http://READYOC.COM) ■ [READY.GOV](http://READY.GOV)

# 3

# assemble Disaster Supply Kits

## Home Emergency Starter Kit

Remember to customize your kit for your family's individual needs. Basic starter supplies include:

- Water\***  
(One Gallon per Day, per Person)
- Non-Perishable Food\***
- A Copy of Your Family Communication Plan**  
(Including Designated Meeting Locations and Contact Information)
- Flashlight**  
(Including Extra Batteries)
- Matches or Fire Starter Device**
- First Aid Kit with Medications**  
(Two-Week Supply)
- Cell Phones** (with Chargers)
- Portable AM/FM Radio**
- Multipurpose Tool, Duct Tape, Tool Kit and Scissors**
- Sanitation and Personal Hygiene Items**
- Copies of Personal Documents**
- Photos of Family Members**
- Emergency Blankets**
- Extra Cash**  
(In \$1 and \$5 Denominations)
- Baby Supplies**
- Games/Activities for Children**
- Pet Supplies**
- Sanitation and Hygiene Items**
- Liquid Hand Sanitizer**
- Moist Towelettes**
- Toilet Paper**

- Whistle**
- Compass**
- Clothing**
- Extra Clothing**  
(Warm and Cool Weather)
- Rain Gear**
- Sturdy Shoes**
- Blankets**
- Sleeping Bags**
- Camping Tent**
- Important Documents**
  - Identification
  - Credit Cards
  - Insurance Information
- Miscellaneous:**
  - Two-Way Radios
  - Extra House and Car Keys
  - Manual Can Opener
- Camping Lantern**
- Special Needs Items:**
  - Prescription Medications
  - Eye Glasses
  - Contact Lens Solution
  - Hearing Aid Batteries
- Optional Additional Supply Items:**
  - Hatchet
  - Portable Camping Stove  
(Extra White Gas and Fuel Bottles)
  - Camping Cookware
  - Bowls
  - Cups
  - Spoons or Sporks
  - Cooking Knife
  - 4-Quart Stock Pot
  - Water Purification Tablets

## Work Emergency Supply Kit

Below are basic work kit items. Similar to your home kit, remember to change food and water supplies every six months.

- Energy Bars and/or Packaged Trail Mix**
- Bottled Water**
- Travel Size First-Aid Kit**
- Comfortable Walking Shoes**

Your work kit should be in one container and be ready to grab and go in the event you are evacuated.

## Your Vehicle Emergency Supply Kit

Below are basic vehicle kit items. Similar to your home and work kits, remember to change food and water supplies every six months.

- Energy Bars and/or Packaged Trail Mix**
- Bottled Water**
- Travel Size First-Aid Kit**
- Road Flares**
- Jumper Cables**
- Seasonal Supplies**  
(Blankets, Jacket, Comfortable Shoes, Tools, etc.)

*\*Three-day supply for evacuation and two-week supply for sheltering in your home*

► FOR MORE INFORMATION ON DISASTER SUPPLY KITS, VISIT [REDCROSS.ORG](http://REDCROSS.ORG) ■ [READYOC.COM](http://READYOC.COM) ■ [READY.GOV](http://READY.GOV)

# Pool Safety

## What You Need to Know

Pool safety, especially in Southern California, should be practiced throughout the year. As we enter into two of the hottest months of the year—August and September—please remain vigilant and follow these vital tips provided by [poolsafety.gov](http://poolsafety.gov) and [ocfa.org](http://ocfa.org).

### SECURE THE POOL AREA

- 1 Professionally install a pool fence that is five feet high around all four sides of the pool. The fence should not have openings. Tables, chairs, tree branches or other protrusions should be moved away from the fence to prevent a young child from getting over, under or through the fence.
- 2 Gates should be self-closing and self-latching, opening outward, away from the pool. The gate latch should be placed at the top of the gate and be inaccessible from the outside by small children.
- 3 All doors and windows leading to the pool should always be secured and locked at all times.
- 4 Additional “layers of protection” include safety covers, alarms on doors and motion-detection devices.
- 5 Safety equipment, such as a ring buoy and shepherd’s crook, should always be available.

### ALWAYS HAVE ADULT SUPERVISION

- 1 Swim lessons, flotation devices and safety equipment should never be substitutes for proper adult supervision at all times. Twenty-five percent of all drowning victims have had swimming lessons.
- 2 NEVER leave children alone in or near the pool, even for a moment.
- 3 Assign an adult Water Watcher to supervise the pool/spa area, especially during social gatherings.
- 4 Babysitters and guardians should always be instructed about potential hazards in and around the pool.
- 5 If a child is missing, check the pool first.

### WHAT YOU CAN DO

- 1 Set water safety rules for the whole family before entering the water, including:
  - Always enter the water feet first and look before you leap.
  - Swim with a buddy in a supervised area. Never swim alone.
  - Avoid entrapment: suction from pool and spa drains can trap a swimmer under water.
  - Do not use a pool or spa if there are broken or missing drain covers.
  - Do not let children sit or play on pool drains.
- 2 Keep toys away from the pool, when not in use, to prevent young children from falling in after a toy.
- 3 See **Page 62** for CPR classes.
- 4 See **Page 70** for beginner swim classes for children, which also discuss pool safety.
- 5 Keep a telephone near the pool area. Post the 9-1-1 emergency number on the telephone.



**IMPORTANT:** According to the **Orange County Fire Authority**, drowning accidents are the leading cause of injury and deaths among children under 5. More than 80 percent of drownings occur in residential backyard pools or spas. It can happen quickly, without warning, without a splash and without a cry for help.

FOR MORE INFORMATION, VISIT [POOLSAFETY.GOV](http://POOLSAFETY.GOV) OR [OCFA.ORG](http://OCFA.ORG)

Please cut along dotted line



## Q & A **Bill Whalen** Lieutenant, Office of Emergency Management

**B**ill Whalen, Lieutenant, Office of Emergency Management, has been with the City of Irvine for 15 years. He oversees the Office of Emergency Management, which is responsible for coordinating the training, planning and management of disasters and major emergencies. Below is Inside Irvine's interview with Lt. Whalen.

### **Q:** What does the Office of Emergency Management do?

**A:** The Office of Emergency Management is responsible for overseeing all aspects of disaster planning, response and recovery for the City of Irvine. Internally we provide education and training to all City employees and maintain emergency supplies for staff working during an emergency. Emergency Management is responsible for developing and maintaining all City disaster plans and for staffing the Emergency Operations Center, which serves as central command during emergencies. Externally, we provide ongoing community outreach and education to Irvine residents and businesses. We also manage two volunteer programs, the Community Emergency Response Team and Irvine Disaster Emergency Communications.

### **Q:** What should residents do in the event of an emergency?

**A:** Residents should remain calm and take protective actions. Once safe, residents should execute their personal/family disaster plans. Residents can stay informed through the City's website, our 1640AM radio station, Facebook and Twitter accounts—all are excellent sources of real time information. They should only dial 9-1-1 for significant emergencies.

### **Q:** What can residents do to be prepared?

**A:** Have a family plan and practice it, stay informed and keep a supply kit readily available that meets your family's needs. Also, remember to include pets in disaster planning and have plenty of food and supplies for them on hand.

### **Q:** Why is it important for residents to be prepared?

**A:** Citizens who take the time to preplan for disasters increase their personal safety, help limit the stress of connecting with loved ones, and can better manage basic needs between the disaster and recovery period. ■



Lieutenant **Bill Whalen** oversees all aspects of disaster planning, response and recovery for the City of Irvine.

"Citizens who take the time to do basic preparedness help increase their safety, help limit the stress of connecting with loved ones and can better manage basic needs between the disaster and recovery period."

— Lt. **Bill Whalen**

**Do you have a question for Inside Irvine? Email your question to [insideirvine@cityofirvine.org](mailto:insideirvine@cityofirvine.org)**

# Irvine Resources

## ■ CHILDREN, YOUTH & FAMILIES

### FOR Families

1 Civic Center Plaza  
949-724-6650  
[cityofirvine.org/forfamilies](http://cityofirvine.org/forfamilies)

**P**rovides free information and short-term support to individuals, couples and families living in Irvine. Services include confidential consultations, problem solving and resource linkage and referrals for ongoing support. Areas include relationship difficulties, parenting, financial/legal matters, family violence, substance abuse, depression and stress, and community education programs.

### Irvine Children's Health Program

949-724-6645  
[ichp@cityofirvine.org](mailto:ichp@cityofirvine.org)  
[chioc.org](http://chioc.org)

**H**elps income-eligible families access quality and affordable health care for their children.



### High School Youth Action Team

14301 Yale Avenue  
949-724-6739  
[hsyat.org](http://hsyat.org)

**E**nables high school students to participate in developing and implementing services for their peers with a focus on youth leadership, community services and social-recreational activities. Current events are posted on [facebook.com/irvineHSYAT](https://www.facebook.com/irvineHSYAT).

### Child Resource Center and Child Care Coordination

14341 Yale Avenue  
949-724-6721  
949-724-6632  
[irvinechildcare.org](http://irvinechildcare.org)

**C**hild Care Coordination is located in the Child Resource Center and provides resources and referrals for parents seeking quality and affordable child care in Irvine. The Center provides a member-based lending library on child development, parenting, curriculum and child care administration. Also available are family child care business books, DVDs, training materials, CDs and educational toys and lamination/die cut machines.

### Middle School Program and Youth Action Team

14301 Yale Avenue  
949-724-6744  
[irvinemsp.org](http://irvinemsp.org)

**E**ngages youth in positive social-recreational activities during non-school hours. In cooperation with the school district, teens develop and implement activities focusing on community services, personal skill development and recreation. Page 51.

## ■ COMMUNITY OUTREACH

### Irvine Youth Employment Services

14351 Yale Avenue  
949-724-6741  
[irvineyouthemployment.com](http://irvineyouthemployment.com)

**P**rovides free, local job search assistance for youth (ages 16-25). To benefit from our free services including job referrals, mock interviews and resume assistance, you must participate in one of our of Job Search Survival workshops. Page 52. Job opportunities and tips as located on [facebook.com/irvineYES](https://www.facebook.com/irvineYES) or [cityofirvine.org/iyes](http://cityofirvine.org/iyes).

### Irvine Gives

[cityofirvine.org/irvinegives](http://cityofirvine.org/irvinegives)

**C**omprehensive online resource, organized by subject area, to find giving opportunities to City programs and local charitable organizations.

TO VIEW INSIDE IRVINE ONLINE, PLEASE VISIT [CITYOFIRVINE.ORG/INSIDEIRVINE](http://CITYOFIRVINE.ORG/INSIDEIRVINE)

# Irvine Resources

## Environmental Programs

949-724-7449  
[cityofirvine.us](http://cityofirvine.us)

Provides Irvine residents and businesses tips and resources to promote eco-living. Topics include recycling, hazardous waste disposal, carpooling and more. For easy tips and tools to save energy and reduce costs visit [cityofirvine.us](http://cityofirvine.us).



## Financial Literacy

14351 Yale Avenue  
949-724-6611

Programs promote economic well-being through free financial literacy courses available to residents of all ages. Page 54.

## WE Connect

14351 Yale Avenue  
949-724-6611  
[weconnect.net](http://weconnect.net)

Helps working, low-income families become more financially secure by connecting them to important programs and resources. Connect online or visit the City's **WE Connect Neighborhood Center** located in the **Community Outreach** office for assistance.

## DISABILITY & SENIOR SERVICES



## Al & Dorothy Keen Center for Senior Resources

20 Lake Road  
949-724-6926  
[irvineseniors.org](http://irvineseniors.org)

Located in **Lakeview Senior Center**, the **Keen Center** provides older adults with information on healthcare, assistance programs, support groups, care management, health insurance, social security, safety, finances, alternative living, transportation, home care, care giving and Meals on Wheels services. Language translators available by appointment.



## TRIPS

6427 Oak Canyon  
949-724-7433  
[cityofirvine.org/trips](http://cityofirvine.org/trips)

Provides low-cost, door-to-door transportation service for adults 18 and older who are unable to drive due to a permanent physical and/or cognitive disability. **Pre-Registration and eligibility required.** Call for availability and an application.

## Disability Services

1 Civic Center Plaza  
949-724-6637  
[cityofirvine.org/ds](http://cityofirvine.org/ds)

Provides social-recreational programs, support services and advocacy for persons with disabilities, their families, caregivers and providers who live or work in Irvine. Services include social events, access reporting, sensitivity training, resources and referrals, inclusion and accommodation support. Page 85.

## VOLUNTEER OPPORTUNITIES

### iVolunteer

949-724-6682  
[cityofirvine.org/volunteer](http://cityofirvine.org/volunteer)

Self-serve/self-help website designed to connect residents with Irvine-based community organizations seeking volunteers. The one-stop format enables organizations to post online requests that volunteers can easily access.

TO VIEW INSIDE IRVINE ONLINE, PLEASE VISIT [CITYOFIRVINE.ORG/INSIDEIRVINE](http://CITYOFIRVINE.ORG/INSIDEIRVINE)