

## HUD-VASH INFORMATION

### WHERE CAN I APPLY FOR HUD-VASH?

**5901 E. 7th St. Long Beach, CA 90822**

Building: 128

Room: K132

Walk-in Hours: 8:00am-12:00pm

M,T,TH,F

Telephone: (562) 826-8000 Ext: 1-2054

### Orange County Community Resource and Referral Center (CRRC)

888 W. Santa Ana Blvd., Suite 150  
Santa Ana, CA 92701

Walk-in Hours: 8:00am-4:00pm, M-F

Telephone: (844) 838-8300

## IMPORTANT NUMBERS

**VA LONG BEACH HEALTHCARE SYSTEM  
PATIENT BUSINESS OFFICE (ENROLLMENT)**  
1-562-826-8000, EXT. 1-5915

**PRIMARY CARE APPOINTMENTS**  
(562) 826-8000, EXT. 1-5151

**VA MENTAL HEALTH TREATMENT CENTER**  
1-562-826-8000, EXT. 1-2304

**VA OUTPATIENT PSYCHIATRIC CLINIC**  
1-562-826-8000, EXT. 1-5603

**VA SUBSTANCE USE TREATMENT CLINIC**  
1-562-826-8000, EXT. 1-5610

**HUD-VASH INFORMATION LINE**  
1-562-826-8000, EXT. 1-2054

**COMMUNITY COUNSELING FOR VETERANS  
NORTH ORANGE COUNTY VET CENTER  
(COMBAT VETS)**  
1-800-225-8387  
1-714-776-0161

**GARDENA VET CENTER**  
(310) 767-1221

**COMPENSATION AND PENSION BENEFITS  
VBA REGIONAL OFFICE**  
1-800-827-1000

**VA HOMELESS HOTLINE**  
1-877-424-3838

**VA NURSE 24 HR. HOTLINE**  
1-877-252-4866

## SUPERVISORS

**ORANGE COUNTY**  
Natalie Bui  
714-568-9811  
Natalie.Bui@va.gov

**LONG BEACH**  
JENNIFER SWAN  
562-826-8000 EXT.1-6919  
Jennifer.Swan@va.gov

**SOCIAL WORK SERVICES ADMINISTRATIVE OFFICE**  
5901 E. 7TH STREET.  
LONG BEACH CA. 90822  
MAIL CODE: #122  
(562) 826-8000, EXT. 23120

# HUD-VASH



# HONORING SERVICE EMPOWERING HEALTH

## Social Work Services

Tibor Rubin VA Medical Center  
5901 E. 7th Street, Long Beach, CA 90822

Rev. 4/21/22

**NATIONAL CALL CENTER**  
for Homeless Veterans



1-877-4AID-VET  
1-877-424-3838

**Veterans  
Crisis Line**



1-800-273-8255  
PRESS 1



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in the 21st Century

CAREGIVER SUPPORT LINE

1-855-260-3274

## HUD VASH PROGRAM

### HUD VASH MISSION:

The Mission of the Long Beach Healthcare System, HUD-VASH program, is to move Veterans from homelessness to permanent housing and self sufficiency.

### WHAT IS HUD VASH?

The HUD-VASH program is a partnership between the Department of Housing and Urban Development (HUD). The Department of Veteran Affairs Supported Housing (VASH), is designed to provide housing assistance, case management, and supportive services, for eligible homeless Veterans and their families.

### WHO IS ELIGIBLE FOR HUD-VASH?

To participate in the HUD-VASH program, a Veteran must meet the following criteria:

⇒ Must be homeless\*

⇒ DD214 states:

- Honorable Discharge
- General Discharge
- Other than Honorable Discharge (in lieu of court-martial or from a special court-martial)
- Bad Conduct Discharge (from a special court-martial)
- Uncharacterized
- Undesirable

⇒ Must have a clinical need and willingness to participate in case management.

⇒ Cannot be a lifetime registered sex offender.

\*Note: Chronically homeless Veterans are given priority for HUD-VASH, per national guidelines.

## HUD VASH PROGRAM

### WHAT DO I NEED TO GET STARTED?

Once accepted into the HUD-VASH program, the following documents will be required:

- DD214
- Social Security cards for all family members
- Birth Certificates for Veteran and/or all family members.
- CA Identification or Driver License
- Proof of Current Income/Assets\*
- Most recent 3 months of Bank Statements (if applicable)

\*Note: Inability to have income, does not disqualify Veteran or Veteran's family, from participating in program.

### WHAT DOES A CASE MANAGER DO?

A case manager works in partnership with the Veteran to provide support and assistance, to promote stability, housing permanence, and recovery. Case management will last as long as the Veteran remains in the program. A case manager may provide assistance with the following:

- Assist with Obtaining PHA required documentation
- Assist with referring for credit problems
- Assist with Locating apartments
- Assist with connecting Veteran or Veteran family members to community resources.
- Assist with maintaining stable housing
- Assist with personal development to achieve independence
- Assist and refer to health related treatment, assistance services, or other family services.

## HUD VASH PROGRAM

### WHERE CAN VOUCHERS BE USED?

HUD-VASH Vouchers can be used to subsidize rental units from any landlord who is willing to accept a Section 8 Housing Choice Voucher and willing to work with the Long Beach or Orange County Public Housing Authority.

### WHAT COSTS ARE INVOLVED?

- Veteran pays 30-40% of their gross monthly income towards rent, while the Public Housing Authority pays the remaining portion of the rent with vouchers.
- Incidental and monthly living expenses include: food, transportation, utilities, household goods/supplies, basic home furnishings, phone, cable, internet, etc.\*
- Security Deposit (including any other up-front fees, such as the application fee), is the responsibility of the Veteran.\*\*
- No additional fees will be added for services provided by the VA.

\*Note: Some community resources may be available to assist with these expenses.

\*\*Note: Responsibility of Veteran to pay for an additional living expenses; in addition, community resources may be available to assist with these expenses.



